

Highlights of the Information Commons University of Calgary

Date of Inception	September, 1999
Size	<ul style="list-style-type: none"> • MacKimmie Library: 230 PC's • Law Library: 20 PC's • Health Sciences Library: 37 PC's
Features	<p>Available on Productivity Workstations (PC's)</p> <ul style="list-style-type: none"> • Aladdin Expander 5.1 • AFPL GhostScript 7.04 (and GSView 4.3) • ArcView GIS 3.2 • Beyond 20/20 ver 6.2 • Public Printing System • CHEMnetBASE plug-in • Citrix Client for UCIT Citrix Server pilot project • CRT v2.3 Telnet • IBM CD-RW Software • Internet Explorer 6.0 • Macromedia Flash Player 7.0.19 • Macromedia Shockwave Player 10.0 • MDL Crossfile Commander 7.0 • MDL ChimPro 2.6 SP4 • MDL ISIS Draw 2.5 Standalone • MDL LitLink 3.0 • Microsoft Office-XP Professional (SP3) • Mozilla 1.7 • Quicktime 6.5.1 • RealOne Player ver 10 • SciFinder Scholar 2004 • SSH Secure Shell 3.2.9 (Secure FTP/Telnet) • Sun Java JRE plugin 1.4.2 • VirusScan Enterprise 7.1 • Webdisk 5.2 • Websling 1.20 <p>Available on the Adaptive Workstation</p> <ul style="list-style-type: none"> • Full load of software plus • ZoomTest extra 7.0 - enlarges the text or image that is on the monitor • TextHelp Read & Write 7.0 Gold - Verbalizes text on the screen • Inspiration 7.5 - brain storming and organizational software

<p>Services</p>	<ul style="list-style-type: none"> • Information Commons Service Desk <ul style="list-style-type: none"> ○ integrated service desk ○ assistance in using the Library and the Library's resources and services ○ technological assistance in using the facilities and services • MADGIC <ul style="list-style-type: none"> ○ data, maps and airphotos, geographic information ○ 7 GIS/Data workstations • Document Delivery Services <ul style="list-style-type: none"> ○ ordering of books and journal articles not held by the Library ○ photocopying <p>Service Features</p> <ul style="list-style-type: none"> • Network printing b&w and colour • Special media area with 2 scanners • Laptop docking stations • Collaborative workrooms • Wireless access • 24/5 access • Information literacy and productivity instruction
<p>Staffing</p>	<p>Collaborative service with staff from the Library and Information Technologies. Student assistants provide on the floor technical assistants. IT provides expert consultants and instructors. The Library provides reference service and night assistants.</p>
<p>Administrative Structure</p>	<p>Information Commons is a service unit within Library Client Services. Operating budget is within general budget of the library. Head, Information Commons, is Chair of ICOPS (Information Commons Operational Service Team). Team is made up of members from Library service and support units and UCIT. Team reviews service issues and sets priorities for service delivery. Meets biweekly as required.</p>
<p>Contact information</p>	<p>Susan Beatty Head, Information Commons University of Calgary Library MLB 219c MacKimmie Library 2500 University Dr. NW Calgary, AB T2N 1N4 Phone: (403) 220-2629 Fax: (403) 282-6024 Email: sdbeatty@ucalgary.ca</p>
<p>Planning documents</p>	<p>http://www.ucalgary.ca/infocommons/planning.html or contact Susan Beatty</p>